

# Q4/2022 Release Update

November 9, 2022

# What's Included

## NEW!

- Patient Rounding Workflow
- Audits Workflow

## System-side enhancements

- Form Templates
- Share Results

## User experience updates

- My Team
- Navigation

# Patient Rounding Workflow

## Purpose

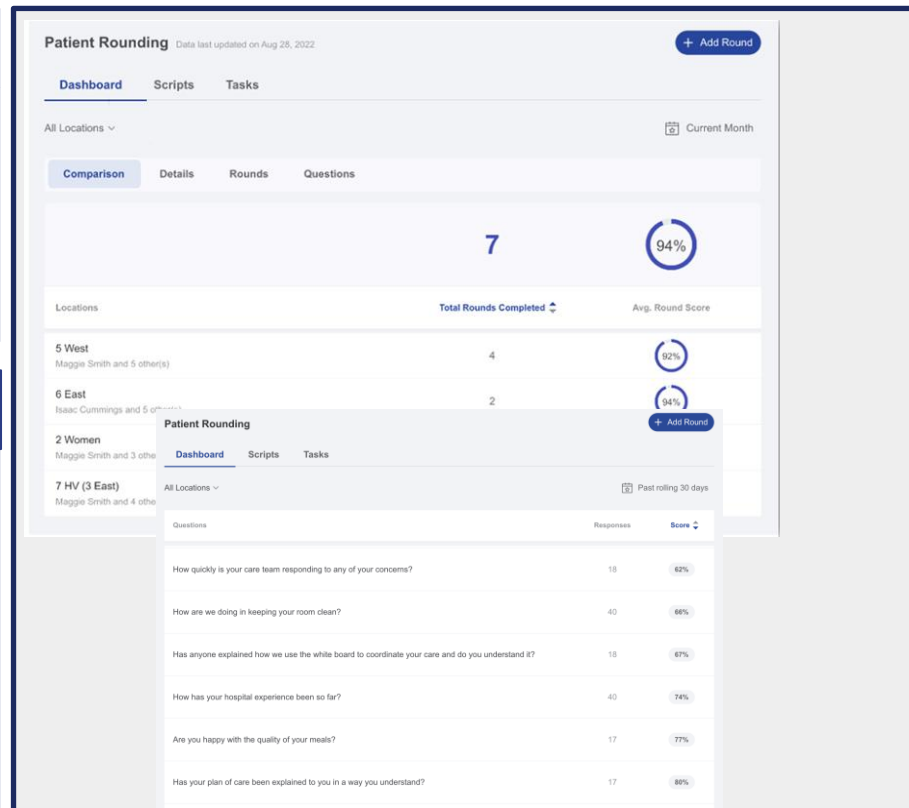
Provide a digitized tool by which Nurse leaders can easily capture patient leader rounding data, recognize and engage employees and improve patient care with actionable data insights.

## Value

Standardized rounding practices capture the data needed to identify opportunities for targeted performance improvements. A senior leader dashboard provides an across-the-organization view of:

- All rounds conducted
- Types of rounds
- Trends over time
- Targeted areas for performance improvement

Top-performing organizations see improvements in patient satisfaction, employee engagement, and HCAHPS scores.



# Audits Workflow

## Purpose

Create a digital mechanism to conduct audits that help evaluate and improve the effectiveness of an organization's clinical quality and safety.

## Value

Nurse leaders can incorporate the practice of audits into their daily workflows to act with purpose in using data to recognize, remediate, review and provide feedback on safety and quality best practices

The ability to track audits to a specific team member provides;

- Data insights
- Coaching opportunities
- Improved performance reviews and team member analysis

**Audits > Fall Audit** + Add Audit

Last updated by Maggie Smith on Oct 12, 2022

Owner Collaborators Completed Cost Center(s) Max. Score Target Score Avg. Score

4 6 East 100% 70%

**Individual Audits** Manage Questions Settings

Search Filter Export All

Related To	Added By	Cost Center	Conducted Date	Score	Take Action
Adi Madden	Layton Preston	6 East	Oct 12, 2022	60%	...
Becca Stone	Layton Preston	6 East	Oct 12, 2022	40%	...
Jared Bullock	Layton Preston				
Shiloh Garner	Layton Preston				

**Fall Audit** Responded on Oct 12, 2022 80%  
Ensure your team's best Fall Prevention practices are in place.

Relates to\*

Team member  
Becca (Rebecca) Stone

Cost center\*

6 East

Response from  
Layton Preston

Conducted date  
Select the date when this form was completed  
Oct 12, 2022

Is patient a fall risk?  
Yes No

Wearing yellow socks?  
Yes No

Bed and/or Chair Alarms on?  
Yes No

Fall Prevention Sign Above Bed?  
Yes No

System-wide enhancements

# Form Templates

## Purpose

Support self-service tools for Laudio Admin users and designated power-user (as requested) to create, publish and manage best-practice templates for Audit forms, InForms, and Patient Rounding scripts.

## Value

Organizations can now standardize and scale their most impactful process analysis and data collection methods across various forms and workflow templates. Best-practice templates that can be used for:

- HR compliance
- Quality and Compliance documents
- Patient Experience
- Employee engagement

The screenshot displays the 'Create template' modal in the Laudio application. The modal is titled 'Create template' and has a close button (X) in the top right corner. It contains three main sections: 'Template title', 'Template description', and 'Template settings'. The 'Template title' field is filled with 'Scheduled Breaks'. The 'Template description' field is filled with 'Auditing pilot to collect data related to the use of break time'. The 'Template settings' section includes a 'Permissions' subsection with a checkbox labeled 'Allow users to modify questions while using this template', which is checked. A 'Create Template' button is located at the bottom right of the modal. Below the modal, the main interface shows the 'Scheduled Breaks' template details, including a 'Publish' button, a 'Preview' button, and a 'Manage Questions' tab. The 'Manage Questions' tab is active, showing a question titled 'During a 12-hour Shift how often do you take your allotted breaks?' with three radio button options: 'Always', 'Rarely', and 'Never'.

# Share Results

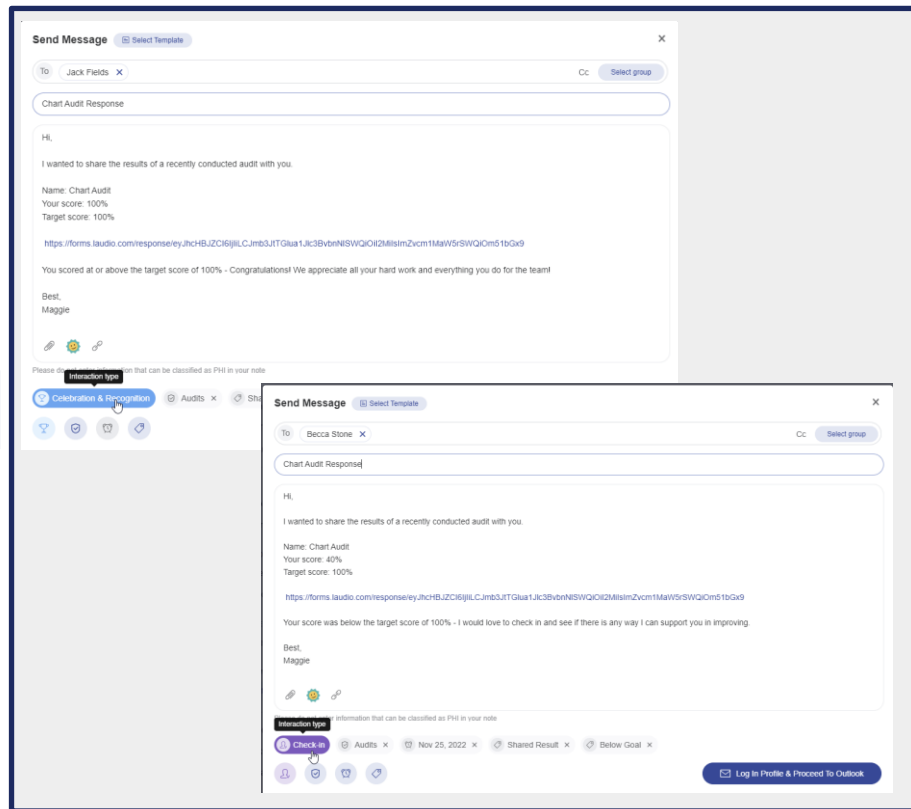
## Purpose

Create opportunities for employee recognition and coaching within the workflow of conducting audits to reinforce the practice of audits, immediate process improvements and their value to the organization.

## Value

Once a form is complete, users can immediately share the results with a team member or Laudio user. The automated workflow prompts a templated message based on the targeted score results.

- Email templates are configured based on goal achievement, below goal within 10%, and below 10% of the goal.
- Each email can be customized and includes a link to the form response preview.



# User Experience



# My Team

## Purpose

Create flexibility within the My Team view for leaders to in-the-moment edit and change the data points that are displayed from team members' personalized profile.

## Value

This customized experience allows leaders to view the data most important to them and scroll quickly through their entire team list.

- Ability to view real-time correlations between two or more data points
- Sort who's at the highest risk, when they're working next, and schedule time to connect
- Quickly determine the status of committees and certifications
- Export columns to conduct more detailed analysis

The screenshot displays the 'My Team' interface in the laudio application. The main view shows a list of team members with columns for Name, Role, Risk, and Next Working On. A modal window is open, providing a detailed view of team members, including their profile pictures, names, roles, and a list of committees and projects they are involved in. The modal also shows a 'Team Members' tab and a 'Committees and Projects' tab. The background shows the 'My Team' page with a search bar, filters, and a list of team members.

Team Members	Risk	Next Working On
Adi Madden RN Full Time, Day	L	Oct 29, 3:00 PM
Ana Mosley Technician Full Time, Night	M	Oct 27, 3:00 PM
Ash Markenson Patient Services Coordinator Full Time, Night	L	Oct 27, 3:00 PM
Becca Stone RN Full Time, Day		
Jack Fields Care Associate Full Time, Day		
Jared Bullock RN Full Time, Day		

Team Members	Committees and Projects	Specialty Certifications
Adi Madden RN Full Time, Day	Nursing Congress	RN-BC (Medical-Surgical...)
Ana Mosley Technician Full Time, Night	Practice Council + 1 other(s)	-
Ash Markenson Patient Services Coordinator Full Time, Night	Nursing Practice Council	RN-BC (Medical-Surgical...)
Becca Stone RN Full Time, Day	Quality Improvement	-
Jack Fields Care Associate Full Time, Day	Informatics Council + 1 other(s)	-
Jared Bullock RN Full Time, Day	Practice Council + 1 other(s)	RN-BC (Medical-Surgical...)

# Navigation

## Expansion into 4 key pillars of healthcare operations

The screenshot displays the laudio dashboard interface. The top navigation bar includes the laudio logo, a search bar for team members, a notification bell, and a user profile for Maggie. The left sidebar contains a navigation menu with categories: PEOPLE (Employee Rounding, Peer Feedback), OPERATIONS (Time & Attendance, Mandatories), PATIENT EXPERIENCE (Patient Rounding), and QUALITY AND SAFETY (Audits). The main content area is divided into three sections: 'Take Action' with icons for Celebration & Recognition, Accountability, Check-in, and Other; 'Take Action' with a task card for 'Share updated RCA on recent sentinel event with nursing leadership' due Nov 11, 2022; and 'Activity' with an 'Activity Feed' and a 'My Team' section showing a progress gauge for 81% (17/21 actions taken) and a list of team members with their action counts.

**Navigation Menu:**

- Home
- My Team
- Balanced Scorecard
- PEOPLE
  - Employee Rounding
  - Peer Feedback
- OPERATIONS
  - Time & Attendance
  - Mandatories
- PATIENT EXPERIENCE
  - Patient Rounding
- QUALITY AND SAFETY
  - Audits
- InForms
- Tasks
- upload@laudio.com

**Take Action:**

- Celebration & Recognition
- Accountability
- Check-in
- Other

**Take Action Card:**

Due Nov 11, 2022 - Assigned to You

A task "Share updated RCA on recent sentinel event with nursing leadership" is pending... [see more](#)

☐ Send message ☒ Add note

**Activity:**

**Activity Feed**  
Click to see all actions taken

**My Team**  
12 members

% of actions taken for **My Team**  
Past rolling 90 days

81%  
17 / 21 actions taken

**Team Members:**

- Jared Bullock: Last action an hour ago by you (3/2)
- Shiloh Garner: Last action an hour ago by you (3/1)
- Becca Stone: Last action an hour ago by you (4/3)
- Jack Fields: Last action 8 hours ago (1/3)